

# **DECK / PORCH General Care & Clean Guide**

Our DECK / PORCH products are made exclusively from state-of-the art materials designed to satisfy your needs of low maintenance and life enjoyment. The beauty of our DECK / PORCH goes beyond the look and feel. To obtain the best results in maintaining the natural beauty of your DECK / PORCH, proper product handling and care is essential. Any question please call Inteplast Building Products DECK/ PORCH Customer Service Dept at 1-877-977-2386 or visit Our website

#### Storage

- Always store the DECK / PORCH products under cover to maintain clean surface. If stored outdoors, it is the best to be covered with a non-translucent material. All products should be stored flat and level surface and in the shade, whenever it is possible.
- Do not store the product in any location where ambient temperature may exceed 120°F.
- Do not stack bundles in an unsecured height.
- Stack units with banding and bottom supports aligned.
- Keep product free of dirt and debris at all times by leaving the applied factory
- wrap to protect the material. If product gets dirty, clean after installation.

#### Handling

- Although all of our DECK / PORCH are made with low-maintenance materials (cellular PVC with 4 sides cap stock), the unique feature requires regular care and special handling, ensuring lasting beauty.
- Do not dump the DECK / PORCH when unloading.
- Our DECK / PORCH is more flexible than wood. Do not try to lift similar quantities of the DECK / PORCH as you would with traditional lumber.
- When carrying the DECK / PORCH, carry on edge for better support.
- Carry the product with care to prevent excessive sagging and to minimize damage.
- Do not slide DECK / PORCH against each other when moving them. When removing them from the unit, lift the DECK / PORCH and set them down.
- Do not slide tools or drag equipment across the top of the DECK / PORCH during construction and after it is installed.
- Handle with care when moving products with forklift, as forks can easily damage the boards.
- If repacked with banding, use proper protective covers to prevent the possibility of dents from the bands.

#### The DECK / PORCH Cleaning Recommendations

Although our DECK / PORCH are ultra low-maintenance, the periodic cleaning to help maintaining the beauty of the product is recommended. For best results, eco-friendly cleaning products are recommended. Always follow the manufacturers' application instructions to get best result. Sweep off your DECK / PORCH surface, or blow off debris with a leaf blower. Keep the DECK / PORCH surface dry before cleaning will allow the DECK / PORCH cleaner to work more efficiently. Avoid using cleaners containing harsh, abrasives, etc that can dull the surface of the DECK / PORCH board. Avoid using cleaners containing heavily discoloration chemical. It is always required to test the cleaner on an inconspicuous or scrap piece of the DECK / PORCH to make sure the cleaner/detergent does not harm the DECK / PORCH surface. Use with caution not to damage the material and always take the proper safety precautions when operating a power washer.

### \* Please note that any cleaning products will slightly lighten the color of your DECK / PORCH. Always test cleaning products in an inconspicuous area of your DECK / PORCH before cleaning a large area.

#### Pressure Washer

Use of pressure washer is not recommended. The improper use of a pressure washer could damage the DECK / PORCH surface and result in a loss of warranty coverage. The recommended maximum washing pressure is 1400 PSI for our DECK / PORCH. Spray in the direction of the brush/grain pattern to avoid damaging the product.

#### Ice and Snow



- Do not use metal snow shovels or sharp edged tools to remove snow and ice on the surface of any DECK / PORCH. A plastic snow shovel may be used to remove snow from the DECK / PORCH. A shovel may scratch the DECK / PORCH, which is not covered under warranty.
- Calcium chloride or rock salt may be used to melt the snow and ice without damage to the DECK / PORCH surface. However, either of these products may leave a white residue, which would have to be cleaned right away, by either rinsing with water or a mild soap/water solution.

#### Painting/Staining

Although our DECK / PORCH does not need painting or staining to maintain its looks, it can be done. You can paint or stain the DECK / PORCH to achieve a custom color, but it is not necessary for protection like wood does. We do not recommend painting and can not guarantee the performance of anything applied to the product. If paint or other coating materials are applied to the DECK / PORCH surface, the 25 years stain resistant will be voided. Refer to our DECK / PORCH terms and conditions warranty.

#### Mold and Mildew

Our DECK / PORCH products are formulated to resist mold and inhibit mildew. Semi-annual DECK / PORCH cleaning is required to maintain its beauty. the DECK / PORCH can be effectively cleaned by using a hose and warm soapy water with a soft bristle brush. Always follow the manufacturer's application instructions and use within their stated shelf life if using name-brand cleaners. Maintaining a clean, dry surface with proper air flow is the best method for combating mildew. Ensure that water drains effectively from your DECK / PORCH. Keep gaps between boards open and free of debris for drainage and airflow.

#### Oil/Grease/Food Stains

Although our DECK / PORCH has superior stain resistant quality to ketchup, BBQ sauce, cooking oil & most of the oil and grease of food and beverage items that stated in our DECK / PORCH 25 Years Stain Warranty, all food spills should be clean up as soon as possible and no later than one week of exposure. To remove, spray off with a hose and warm soapy water with a soft bristle brush. For other stain remover, must consult with Inteplast Building Products Customer Service Dept. at 800-521-4259.

#### Ground-in Dirt and Grime

Use a cleaning product containing Oxalic or Phosphoric Acid. Base with soft bristle brush to lighten or remove the dirt. Scrubbing in the direction of the grain is best. Cleaner may need to sit on stain 15-20 minutes then rinse off with warm water. Please follow manufacturer's cleaning guidelines.

#### Mats and Articles

Welcome mats, grill mats, other articles, etc. can mark your DECK / PORCH. The mats and other articles on the DECK / PORCH may cause discoloration of your DECK / PORCH.

### Outdoor Skincare Products and other Chemical Products

 Out DECK / PORCH.

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 Some products, including but not limited to sun-block and insect repellent, may contain chemicals or additives, that will alter the surface of our DECK / PORCH.

 Please check product labels, consult the manufacturer, and/or contact us to ensure compatibility prior to use on or near the DECK / PORCH.

 Recycle

 Our DECK / PORCH is produced from cellular PVC foaming process and is fully recyclable. The resin identification code (RIC) of polyvinyl chloride (PVC) according to Society of the Plastics Industry (SPI) is

 If recycling is not possible, disposal to landfills or incineration in accordance with governmental laws and regulations is considered safe.

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#### Recycle



## www.InteplastBuild.com